



Government  
of South Australia  
Department for Education

# Social work duty line

## Helping educators support wellbeing for vulnerable students.

We will support in assessing the wellbeing needs of the student and their family and provide relevant intervention.



### Support may include:

- providing relevant information, advice and resources to support the student, school staff, parents or carers
- supporting vulnerable families through safety planning and navigating community referral pathways
- offering direct support (with consent) to students and families where appropriate.

### Concerns may include:

- mental health concerns
- domestic and family violence
- financial concerns
- parenting and family functioning
- homelessness
- risk of drug and alcohol misuse.

### Hours of operation

Monday to Friday, 9.00am to 5.00pm

**1300 620 673**  
**education.socialwork@sa.gov.au**